

SECRETARY'S RECORD, PUBLIC SERVICE COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the Application) Application No. C-5152
of AT&T Corp., Bedminster, New)
Jersey, seeking authority to)
discontinue residential local) GRANTED
exchange services in Nebraska.)
)
) Entered: September 1, 2020

BY THE COMMISSION:

By Application filed July 13, 2020, AT&T Corp. of Bedminster New Jersey, seeks authority to discontinue residential local exchange services in Nebraska. Notice of the Application was published in The Daily Record, Omaha, Nebraska, on July 17, 2020. No protests were filed; therefore, this Application is processed pursuant to the Commission's Rule of Modified Procedure.

O P I N I O N A N D F I N D I N G S

AT&T seeks Commission approval to discontinue its provision of wireline residential local exchange services in Nebraska pursuant to Neb. Rev. Stat. § 86-134. AT&T is a New York corporation with its principal place of business in Bedminster, New Jersey. AT&T is authorized to do business in Nebraska and holds a certificate of authority from the Commission to offer local exchange and interexchange services pursuant to an Order of the Commission in Application No. C-4476 entered on August 7, 2012. AT&T currently provides residential basic local exchange service to approximately ninety-six (96) residential customers in Nebraska.

AT&T plans to discontinue its residential basic local exchange service in the thirteen (13) states, including Nebraska, where AT&T purchases resale local exchange service from CenturyLink due to declining volumes and increased maintenance and administrative costs. Additionally, CenturyLink has notified AT&T that it will be making changes to its wholesale ordering system, and modification of AT&T's system to achieve compatibility would require time and additional investment to reprogram. AT&T stated that because its residential service is purchased on a wholesale basis from CenturyLink, comparable basic local exchange service is being

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offered by the underlying incumbent local exchange carrier at the time of discontinuance.

On June 26, 2020, AT&T sent a notice to all affected residential customers via first class mail advising of AT&T's intended service discontinuance as of September 30, 2020. The notice provided all customers over 90 days' notice to locate and secure an alternate service provider. AT&T also plans to include a bill message notification in the August and September invoice billing cycles reminding customers of the planned discontinuance. Finally, a follow-up written notice of discontinuance will be mailed on or about September 8, 2020 to all residential customers who have not taken action to secure another service provider.

In support of its Application, Sprint states the following requirements of Neb. Rev. Stat. § 86-134 have been met:

1. Comparable service is available to subscribers from one or more telecommunications companies in all local exchange areas where Sprint Services are being provided at the time of the discontinuation of Sprint Services;
2. Subscribers to AT&T service will have been notified at least 30 days prior to the effective date of discontinuation of AT&T basic local exchange service;
3. AT&T does not hold any customer deposits or payments so there is no need for refunds to be issued prior to the discontinuation of services; and
4. Customers will be reimbursed for charges incurred in obtaining substitute services.

Upon consideration of the request made by AT&T in its Application and being fully advised in the premises, the Commission finds the application should be approved.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Application No. C-5152 is hereby, granted, and the request made by AT&T Corp. to discontinue residential local exchange service in Nebraska is approved.

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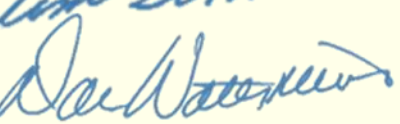
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ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this 1st day of September, 2020.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:


Chair

ATTEST:


Executive Director